

Hot Tub Terms and Conditions

1. The hot tub hire company will not be held responsible for any damage, injuries or death resulting from the misuse of our hot tubs. We will also not be held responsible for any damage caused by the hot tub to lawns, patios or decking or any water damage to anything whatsoever. It is your responsibility to make sure nothing gets damaged. We can advise you on any possible problems that could arise but most of it is just common sense.
2. You must exercise caution to prevent unauthorised access to your spa. Ensure your spa cover is securely fastened when spa is not in use. There is NO GUARANTEE that the cover, actual lock or clip tie downs will prevent access to your spa.
3. In the winter months if you have finished using the spa it needs to be left switched on to prevent freezing pipes.
4. Once the hot tub is full remove the hose pipe to stop back siphoning and emptying the tub.
5. Any damage caused to the hot tub will need to be paid for, if not willingly pay for it the damage we will pursue a claim in the small claims court.
6. No more than 2 adults for smaller tub and 4 adults for the larger tub, in the hot tub at any one time.
7. Limit the time spent when using your spa since long exposures at warm temperatures can cause high body temperature. Symptoms may include dizziness, nausea, fainting, drowsiness, and reduced awareness, resulting in possible drowning. Prolonged immersion in a spa may be hazardous to your health.
8. Spa water temperature should never exceed 104°F (40°C). Temperatures between 100°F (38°C) and 104°F (40°C) are considered safe for healthy adults for up to twenty minutes. For young children, lower water temperatures are recommended. Check with your doctor.
9. Consult your physician before using your spa, especially if you suffer from heart disease, diabetes, high or low blood pressure, a condition needing medical treatment, pregnant women, infants or the elderly.
10. You will be shown how to maintain the water and keep it clear for pleasant bathing. If you do not follow our instructions and the water becomes dirty which in turn clogs up the heater pump then we will not be held responsible for the hot tub cutting out and not working correctly. If we are available and only if we are available we will come out to fix such issues at a fixed call out cost of £50 to you the customer.
11. Please take care of all accessories hired with the Spa to ensure they do not get damaged.

Extra Dos & Donts

1. Do not allow young children in the tub unsupervised.
2. Do not have any electrical objects near the hot tub.
3. Do not consume alcohol whilst using the hot tub.
4. Do not use the hot tub whilst under the influence of Drugs or Alcohol
5. Do not use glasses of any description in the hot tub. Plastic glasses are suitable.
6. Do not use the hot tub if you have an infectious disease.
7. Do not enter the hot tub with clothes on, only wear suitable swimming attire.
8. Do not enter the hot tub with footwear on or any other sharp objects.

9. Do not allow animals near the hot tub
10. Do not dive or jump into the hot tub.
11. Do not sit on the sides of the hot tub
12. Do not sit on the hot tub cover.
13. Do not stand, sit or place anything on the motor housing.
14. Do not use the hot tub if pregnant
15. Do not use the hot tub after strenuous exercise
16. Do not turn the hot tub off overnight; Only turn the hot tub off to clean the filter once a day.
17. Do not under any circumstances try to move the hot tub once installed.
18. Do not empty the hot tub to clean unless we have agreed as air locks will form and it will become unusable.
19. Do not drain down the hot tub at all unless you have spoken to us and we have agreed.
20. Do not remove suction fitting cover, this is to prevent risk of injury to body and/or hair entrapment
21. DO NOT operate your spa if the suction fitting(s) are broken or missing. The suction fittings in the spa are sized to match specific water flow created by the pump. Never exchange a suction fitting(s) with one rated less than the flow rate marked on the original suction fitting(s).
22. Do not run the lay-z-spa massage whilst the cover is on as this may cause a vacuum.
23. Do not use your spa alone
24. Do shower before entering the hot tub.
25. Do put something down to wash or wipe your feet on before entering the hot tub.
26. Do clean the filters as instructed.
27. Do keep the water level topped up as instructed. Do not allow the water level to drop below the top of the filter.
28. Do add chemicals as instructed. (see attached sheet)
29. Do keep the thermal cover on when not in use.